

Covid-19 Practice Policy

Our COVID-19 health plan ensures we are in compliance with the most recent ADA (Australian Dental Association) and Government guidelines. We have implemented additional measures to ensure the utmost health and safety of our patients and staff.

We would like to reassure you that **Melbourne East Prosthodontics** has always maintained a very high level of infection control standards and protocols. During these times we have further increased the benchmark of our standards. This is including, however, not limited to, further sanitation of all areas of the practice.

We would like to remind you that we remain committed to supporting all our patients during this ever-changing time. We will continue to communicate with you during this period and provide updates as required.

It is recommended that you follow all Government COVID-19 advice, including limitation of social interaction as much as possible. If you are attending our practice, we kindly ask you to adhere to the following:

- Wear your mask in all areas of the building including when entering and waiting in the reception area
- Please do not arrive too early for your appointment
- Present alone for your appointment. We kindly ask no visitors/escorts to attend with you. Please understand guests will not be allowed inside the premises including reception to protect all concerned
- Check-in with the building QR code AND Melbourne East Prosthodontics QR code on your smart phone, or advise if you cannot do this
- Please sanitise upon entering the practice. Your temperature will be checked at this time
- If you are suffering from any of the identified symptoms of COVID-19 (Fever, dry cough, sore throat, shortness of breath, tiredness) we request you contact us and do not attend. Please stay home and seek medical advice. Your appointment will be rescheduled.
- If you have recently visited a registered COVID-19 hotspot in the last 14 days, or a close contact please contact us to reschedule your appointment
- If you have recently travelled interstate or overseas in the last 14 days, please make us aware



We would like to stress that if you find yourself experiencing any pain or increased sensitivity, we urge you to inform us via email admin@mepros.com.au or Phone (03)9853 2845. If you are experiencing an emergency, you can contact The Royal Dental Hospital of Melbourne on (03)9341 1000. We wish you all the very best and look forward to seeing you as soon as possible.

Yours sincerely,

A handwritten signature in black ink that reads "Kirthi Kosalram". The signature is written in a cursive style and is underlined with a single horizontal line.

Dr Kirthi Kosalram

